Needs Statement

Masar Disability Network

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For wheelchair users in Irbid, getting to a doctor is often harder than the treatment itself. In March 2026 we surveyed 214 wheelchair users in the city. Seventy-one per cent had missed at least one medical appointment in the previous three months because they could not get there, and 58% had been refused by a taxi driver at least once.

The reasons are practical. None of the 40 city buses we checked in 2026 has a ramp or a lowered floor. Few taxis can carry a wheelchair, and a return taxi fare to the main public hospital costs 9 JOD on average. Broken pavements near many bus stops make even the walk to a stop difficult.

The need is recognised, but it is not yet met. The municipality's plan for public buses includes ten low-floor buses, which are not expected before 2028. Two charities in the city lend wheelchairs, but no organisation offers accessible transport to medical appointments. For the next two years at least, the people who most need regular care will continue to miss it unless someone fills that gap.